

MyEnrollerSM Voice Authorization Instructions



The voice authorization process allows a writing agent to capture a recorded voice signature through a GWIC conference line.

Please note: If you do not have conference line capabilities on your phone, you will not be able to utilize this signature option.

To capture the voice signature, follow these instructions on MyEnroller:

1. Select the “Voice Authorization” signature option for the applicant and/or owner.

Primary Applicant Signature Options
* Please select the option the Primary Applicant will use to sign this enrollment:

Electronic Signature

Voice Authorization

2. The “Request for Voice Authorization by Agent” option will default to selected and an 800 phone number, instructions, and guide will automatically appear.

Primary Applicant Signature Options - voice auth
* Primary Applicant's Signature

Request for Voice Authorization by Agent ⓘ

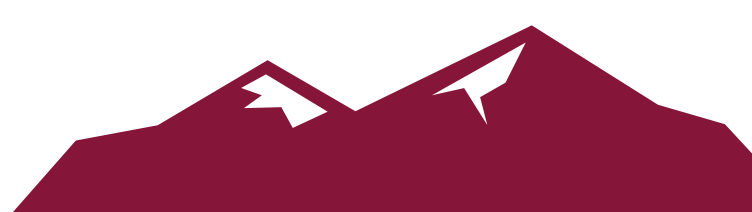


Helpful tips:

- If the application is not submitted immediately following the voice signature and you need to revisit the application at a later time, you will have to capture a new Voice Authorization recording.
- If you enter in the wrong five-digit code by mistake, end the conference call and call the 800 number again. You will not be able to re-enter the code.
- The five-digit code is specific to each enrollment. It will remain the same if you need to revisit the application at a later time.

IMPORTANT:

- This is a conference call.
- The five-digit code must be entered correctly followed by # in order for the recording to be automatically attached to the application file. If the five-digit code is entered incorrectly, admin services will have to manually attach the recording, which may cause a delay in the underwriting process.
- If there's a busy signal after dialing the 800 phone number, please try calling again.
- The guide must be read verbatim.



Primary Applicant Signature Options
* Please select the option the Primary Applicant will use to sign this enrollment:

Electronic Signature

Voice Authorization

Primary Applicant Signature Options - voice auth
* Primary Applicant's Signature

Request for Voice Authorization by Agent ⓘ

866-582-8900

Please call this number with your applicant to record the Voice Authorization, reading the text below verbatim. You will need to enter the following code at the beginning of the call.

Do NOT enter the 5-digit code until prompted
Code 71736#

Press # to save and end your recording. The applicant must respond to all applicable questions for the recording to be valid.

The following guide must be followed verbatim in taking the voice signature. Please record the entire conversation.

[START RECORDING]

1. This is **TEST USERSEVEN**, Agent Number **1499999**, on **4/15/2022 6:47:45 AM**, to perform a Voice Authorization for **Test Applicant** who is applying for **Final Expense Whole Life** insurance.
2. **Test Applicant** I will now ask whether you understand and agree to all the terms and conditions of the application and related notice forms. You may acknowledge you understand and agree to all terms and conditions, including your answers in the application, simply by saying "I agree" or "Yes" to the questions I will ask. If you do not understand or do not agree with any of the following questions, please say "No" or "I do not agree." Your recorded answer will be your electronic voice signature, and will have the same legal binding effect as signing a paper contract. **Test Applicant**, do you agree to use a voice signature for this process?

3. When the voice authorization is complete, press # to save and end the recording.
Please note: If you do not press #, the recording will not be saved.

ⓘ REMINDER INFORMATION

REMINDER: Make sure you've hit # to save and stop the voice authorization recording.

Close

